

General Conditions 2011

- ❖ Any particular requests will have to be specified by the customer in writing to the Management at the time of his/her reservation.
- ❖ The deposit will be 25% of the total cost of the booking. The deposit is non-returnable.
- ❖ Confirmation of your stay will be sent to you once your deposit has been received
- ❖ The booking is purely between the customer and the Management.
- ❖ Please advise the Management if you will be arriving later than scheduled by ringing (03 86 84 42 55), internet (info@camping-bezolle.com) or by post (**Camping Manoir de Bezolle, 58110 Saint Péreuse**). If you have not arrived after 48 hours and you have not notified the Management, the Management reserves the right to let your emplacement /chalet to another customer.
- ❖ Animals are accepted at our campsite only if a valid and up to date dog passport is produced. All animals are to be kept on a lead and owners are asked to clean up after their animals. Animals are not to be left in caravans, tents, camping-cars or in chalets unless their owners are present. Animals are not allowed in the shop, restaurant, piscine or children's playground. The Management reserves the right to ask any customer to leave the site if these rules are not adhered to.
- ❖ The management declines any responsibility for damage caused for any reason to our customer's possessions.
- ❖ Visitors – they are accepted within the limit of the capacity of the campsite and under agreement of the Management. For the reasons of safety and hygiene visitors are not allowed to use the swimming pools and will be asked to pay a visitors fee of 3€ per person/day. Visitor's vehicles must be left in the car park at reception and not parked at the customer's emplacement/chalet.
- ❖ For reasons of responsibility, minors not accompanied by their legal guardians will not be accepted at the camp-site.

❖

Chalets/MobileHomes/Bengali Tentes/Yourtes/Roulottes

- ❖ In high season reservations will be from Saturday to Saturday only. In low season reservations can be made for any day.
- ❖ If your booked stay is curtailed for whatever reason the full charge will still apply.
- ❖ Microwave (Chalets only), fridge, hob, pillows, blankets, garden furniture, parasols, gas, electric & water are included in the price quoted. The Management reserves the right to charge for heating during inclement weather.
- ❖ To rent – disposable bed linen (bed sheets, pillowcases etc.).
- ❖ The chalet is rented from 15h00 on the day of arrival and is to be vacated before or by 10h00 on the day of departure. During high season any requests for extensions to the departure time for chalets cannot be accepted.
- ❖ A small tent is allowed at the emplacement of the chalet only by prior agreement in writing with the Management.
- ❖ The Management allows animals into the chalets. Any damage or stains will be invoiced at the cost of cleaning/replacing or repairing.
- ❖ It rests with you, the customer, to have taken out adequate insurance cover before your arrival at the camp-site.

Emplacements

- ❖ The average surface of our emplacements is 150m² to 250m². Each emplacement can accept a tent, caravan & car with awning or camping car + 1 family (maximum 6 persons).
- ❖ The arrival and departure time for emplacements is midday. If a customer wishes to extend their departure time then a payment for 1 extra day will be requested. The request for a later departure must be agreed with the Management the day prior to leaving.
- ❖ We ask that all groundsheets are kept to a minimum so as not to asphyxiate the soil. Please note that groundsheets/covers are prohibited under caravans or vehicles.

- ❖ In the case of a second vehicle please contact the Management in writing prior to your arrival. Second vehicles are only allowed at the Management's discretion.
- ❖ Electric hook-ups are 10amp. Extension leads are available should they be needed.
- ❖ For large groups the Management will decide on the number of emplacements necessary.
- ❖ The emplacements and toilet facilities are opened or closed according to the needs of the camp-site. The Management reserves the right to open and close emplacements and toilet facilities as the occupancy levels fluctuate.
- ❖ It rests with you, the customer, to have taken out adequate insurance cover for your caravan, tent, camping car and any possessions before your arrival at the camp-site.
- ❖ The customer accepts that the site is well planted with trees, plants and vegetation. The Management will not accept any responsibility in the event of damage caused to customers or their possessions due to falling branches, bad weather, natural disasters, in case of theft, broken windows etc.....

Accepted methods of payment:

Visa, Mastercard, Bank Transfer